Defence, Industry, National Security Forum 2017

Tuesday 10 and Wednesday 11 October 2017 | Westpac Stadium | Wellington

Emerging Technologies & Cybersecurity Capabilities Supporting National Security Agencies

20th NZDIA Forum

Register online at nzdia.co.nz

29/08/17

Tuesday 10 and Wednesday 11 October 2017
Westpac Stadium | Wellington | New Zealand
Our theme for the 2017 Forum is:

**Emerging Technologies & Cybersecurity Capabilities Supporting National Security Agencies**

We have chosen this theme to showcase the scope of the technologies that are being designed and delivered to modern defence forces. Advances in simulation, unmanned aerial vehicles and next generation platforms to name a few, will be under discussion. Cyber is the new warfare domain across the full spectrum of National Security Agencies and as a result Industry has a huge part to play in delivering solutions to a wider range of agencies.

This year we are integrating the trade display area with the traditional presentation space at Westpac Stadium, our new Wellington venue. The Westpac Stadium offers us a range of new and exciting options for delivering a successful Forum. As in previous years we want to retain high impact presentations balanced with opportunities to network and experience industry capabilities. Of course there will also be a focus on networking and social objectives.

We are continuing with our planning to focus on keynote speeches from Government and the Ministry, alongside Defence Executives, as well as Industry and Academic experts.

We are expecting attendance to exceed 500 delegates from a global audience and we are looking forward to welcoming international delegates who will leverage their travelling time by attending both the NZDIA Forum and Pacific 2017 the week before in Sydney.

The NZDIA Forum continues to be the critical event that brings Government, Defence and Industry both International and local together in New Zealand. In addition, we plan to attract other Government Ministries and Agencies who have a common interest in National Security. This will be the Forum where past relationships are reinvigorated and new ones begin. Plan now to attend.

The security and safety of our attendees is of paramount importance to the NZDIA Board and we are confident that the participants’ experience will not be unduly impacted by external activities.

Finally, I would like to thank the Secretary of Defence and the Chief of Defence Force for their joint support which makes this the premier event for our industry in 2017.

Scott Arrell  
Chairman NZDIA
MIKE YARDLEY
Deputy Secretary (Capability Delivery)

Air Vice-Marshall (Ret) Yardley enlisted in the Royal New Zealand Air Force (RNZAF) in January 1981 as a General Duties Navigator. Air Vice-Marshall (Ret) Yardley's initial posting was to No. 5 Squadron as a Navigator.

In February 1999, Air Vice-Marshall (Ret) Yardley was promoted to Wing Commander and appointed Commanding Officer No. 5 Squadron. In June 2001, Air Vice-Marshall (Ret) Yardley was posted to USAF Air War College which he graduated with a Master of Arts degree.

On his return to New Zealand in June 2002, he was posted to NZDF Development Branch as Project Manager for the P-3 Systems Upgrade Project deploying to Greenville, Texas in 2004.

Air Vice-Marshall (Ret) Yardley was promoted to Group Captain in November 2006 and posted Assistant Chief of Air Force Capability. From there he was posted to the position of Chief Staff Officer – Joint Plans (JS) in 2008 and 2009 he was posted to the Royal College Defence Studies in London.

Air Vice-Marshall (Ret) Yardley was promoted and posted to Chief of Staff, HQ NZDF in February 2011.

In May 2013 Air Vice-Marshall (Ret) Yardley was posted to Air Component Commander at Joint Forces New Zealand and in 2014 assumed the appointment of Acting Chief of Air Force in the rank of Air Vice-Marshal.

Air Vice-Marshall (Ret) Yardley was appointed Chief of Air Force in May 2014.

Air Vice-Marshall (Ret) Yardley retired from the RNZAF in February 2016 and was appointed Deputy Secretary (Capability Delivery), Ministry of Defence in March 2016.

In the Queen's Birthday Honours List 2007, Air Vice-Marshall (Ret) Yardley was awarded the Distinguished Service Decoration. Additionally, in the Queen's Birthday Honours List 2016, Air Vice-Marshall (Ret) Yardley was appointed an Officer of the New Zealand Order of Merit.

CHARLES LOTT
Chief, Joint Defence Services and CPO

Brigadier (Rtd) Charles Lott was born in January 1959 and was educated at Cashmere High School, New Zealand. He enlisted into the New Zealand Army in January 1978 and has served in a number of tactical and operational logistics units and headquarters throughout his 34 year career as a defence logistician.

He has seen operational service with the New Zealand Contingent, Multinational Force and Observers (MFO), Sinai, as the Liaison Officer and the United Nations Operations in Somalia (UNOSOM), as a Logistics Operations Senior Staff Officer.

In 1999 he was responsible for the logistics planning, preparation and execution for the New Zealand Defence Force's contribution to intervention in Timor Leste for which he was made a Member of the New Zealand Order of Merit in 2001.

Brigadier (Rtd) Charles Lott is a graduate of the Australian Command and Staff College and is a Fellow of the Australian College of Defence and Strategic Studies.

He holds a Master of Business of Integrated Logistics Management degree and a Master of Defence and Strategic Studies degree, is an Associate Fellow of the New Zealand Institute of Management, is a graduate of the Stanford – National University of Singapore Executive Programme in International Management and holds a Certificate in Company Direction. His current appointment is Chief, Joint Defence Services having served previously as Commander of the New Zealand Defence Force's Defence Logistics Command and Deputy Chief of Army.

JAMIE FITZGERALD
MC

Jamie Fitzgerald strives for success in everything he does and is constantly searching for new ways to test his own boundaries. In 2007, Jamie became the first ever Kiwi to reach the South Pole unsupported on foot with fellow adventurer Kevin Biggar. This 52-day expedition created media attention worldwide as they implemented a ‘business-like’ approach to reaching success.

Jamie’s other sporting achievements include the world record for rowing across the Atlantic Ocean (5000km) in a tiny row-boat, wins against both Cambridge and Oxford rowing crews during his management and marketing degrees, elite representation with New Zealand Rowing and double New Zealand representation in rowing and surf lifesaving.

Jamie’s professional career has included marketing, financial, agricultural and education sectors, and his rich supply of theory and real-life examples proves his ability to translate theory into action.

Jamie has indepth experience working with businesses on strategy implementation and organisation effectiveness, and worked with Rugby New Zealand 2011 and its Tournament workforce, ‘Team 2011’.

PAUL ASH
Director, National Cyber Policy Office
Department of the Prime Minister and Cabinet

The National Cyber Policy Office (NCPO) leads and coordinates the development and implementation of New Zealand’s cyber security policy. Paul has led the NCPO since it was established in July 2012. The NCPO led the development and oversees implementation of New Zealand’s 2013 Cyber Security Strategy. The NCPO was also responsible for delivering New Zealand’s first Cyber Security Summit in 2016, bringing together business, government and academia to shape the direction of New Zealand’s cyber security.

Prior to his present role, Paul was a career diplomat, most recently serving as Deputy Head of Mission in Brussels from 2008 to 2012, as well as various posts in the Solomon Islands, China and Taiwan.

Paul is a graduate of Victoria University of Wellington, where he received a B.A. Hons (1989), and the Chinese Language and Area Studies School of the Foreign Service Institute (1994).
SPeAKerS INcl UDe

KIM GILLIS
Deputy Secretary Capability Acquisition and Sustainment Group

In August 2015, Kim Gillis was appointed Deputy Secretary Capability Acquisition and Sustainment Group (CASG). Kim is responsible for CASG’s portfolio of acquisition projects and sustainment products that procure and sustain materiel capability for the Australian Defence Force.

Prior to joining the Department of Defence, Kim was vice president and managing director of Boeing Defence Australia. Kim managed all of Boeing Defence Australia businesses and functions at the organisation’s 15 sites across the country and four international locations.

Before this, Kim was Boeing Defence Australia’s chief operating officer, overseeing the organisation’s day-to-day operations, alignment and integration with Boeing Defense, Space & Security and compliance and governance.

Prior to his work at Boeing, Kim was general manager systems for the then Defence Materiel Organisation (DMO). In this role, he led the reform agenda for DMO acquisition and sustainment in an environment of significant change as a result of major Defence-wide reforms. As a senior program manager, he successfully managed and executed multi-billion dollar projects involving integrated teams of professionals in Australia and overseas. Kim was the program manager for the Australian LHD program. Kim has also worked for the Austal Group, where he was the capture team lead and project manager for the U.S. Navy Littoral Combat Ship, the Joint High Speed Vessel program, and the Royal Australian Navy Armidale Class patrol boat fleet.

Kim holds a Bachelor of Arts degree in business administration with a major in legal studies from University of Canberra. He is a qualified Master Project Director (AIPM). Kim is the founder and sponsor of Queensland University of Technology Executive Masters in Complex Project Management Program and International Centre for Complex Project Management.

WENDY MCGUINNESS
Chief Executive, McGuinness Institute

Wendy McGuinness is the Chief Executive of the McGuinness Institute, which she established in 2004 as a way of contributing to New Zealand’s long-term future. The McGuinness Institute is a non-partisan think tank that applies hindsight, insight and foresight to explore challenges and opportunities facing New Zealand.

The Institute's work, under the flagship project Project2058, focuses on a diverse range of policy issues and research topics. These include civics, publicly-funded science, corporate and government reporting, long-term strategy development, and making New Zealand a place where talent wants to live. The Institute is beginning to scope LivestockNZ, a project that aims to contribute to a discussion on the growing tension between the health of our environment and the health of our agricultural industry.

Wendy has been particularly committed to working with New Zealanders aged 18–25 years to explore issues that will be crucial in the future. Over the last five years this has involved facilitating workshops on New Zealand’s constitution, poverty, local government, the relationship between civics and the media, and long-term living standards.

Since establishing the Institute Wendy has, with her team, written the book Nation Dates: Significant events that have shaped the nation of New Zealand and attended four World Future Conferences. She continues to be fascinated by the development and implementation of public policy, in particular how New Zealand might secure its future in the long-term and in doing so, how New Zealand might become an exemplar for the world. She attended Nassim Nicholas Taleb’s workshop ‘Risk in the Real World’ in New York, and later this year will also attend the 7th International Risk Assessment and Horizon Scanning Symposium in Singapore.

Wendy has worked in both the public and private sectors specialising in public sector reporting, risk management and future studies. Originally from the King Country, Wendy studied at Manukau Technical Institute (gaining an NZCC), University of Auckland (BCom), University of Otago (MBA), Massey University (completing a range of environmental papers) and Harvard (completing a short Executive Programme on Driving Corporate Performance). In 2009 she received a fellowship from the NZICA, becoming a Fellow Chartered Accountant (FCA) for outstanding contribution to the accountancy profession and service to the community.
SPeakers Include

Dr Bruce McLennan
Director, Maritime Lifecycle Support, Australian Department of Defence

Dr McLennan spent over 33 years in the Royal New Zealand Navy specialising as a Principal Warfare Officer (Underwater) and having command of HMNZS TAUPU (a fisheries resource Patrol Craft) and HMNZS WELLINGTON (a gun Leander Class frigate). His Staff Officer duties have included as the Deputy Director of Underwater Warfare (Navy Development Branch) involved with the FMS 15/2 Towed Array Sonar Project, Staff Officer Operations in Maritime Headquarters, the Deputy Director Defence Planning Systems on the Chief of Defence Force's Staff, and as the Operational Requirements Officer for the ANZAC Ship Project. He also undertook configuration options studies to align and upgrade the New Zealand and Australian ANZAC Class frigates in 2004-5.

In October 2005, Dr McLennan elected to leave the Royal New Zealand Navy and settle in Australia. He joined the Australian Public Service as the Chief of Staff, Major Surface Ships Branch within the Australian Defence Materiel Organisation (DMO) and was involved in 'Issues Management' and departmental coordination. In 2009 Dr McLennan attended full-time study through the DMO Institute to complete an Executive Masters degree in Complex Project Management. This lead to being appointed in 2010 as the Program Director for DMO's Ship Repair and Maintenance Reform; a major transformation initiative to provide both Industry and Navy with greater predictability, certainty and stability in the repair and maintenance of the Navy's major fleet units. In this role he won the Australian Institute of Project Management's (AIPM) ACT Achievement Awards in Organisation/Change Management (2012), Developmental Projects (2014) and the 2014 ACT Project of the Year. He was also a finalist in the International Association for Contract and Commercial Management's (IACCM) Awards for Innovation in 2013, and won the Operational Improvement Award in 2014. Dr McLennan was appointed as the Director of Major Surface Ships' Strategic Supplier Management Cell in 2013, which progressed to the Director for Maritime Sustainment Group within the Department of Defence.

Dr McLennan has Post-Graduate Diplomas in Strategic Studies and in Business Administration, Masters Degrees in Management (Defence Studies) and in Maritime Studies, an Executive Masters in Business (Complex Project Management) and a Doctorate in Philosophy (thesis title 'Contemporary Maritime Pressures and their implications for Naval Force Structure Planning'). He is a Certified Practising Project Director (AIPM) and a certified Expert in Supplier Relationship Management (IACCM). Dr McLennan is married, to Amanda, and has three adult children: Rachel (a medical doctor – anaesthetics), Alex (a civil engineer – waste water management), and James (risk & compliance manager – commerce/law).

Deborah Hein
MD and CEO, International Centre for Complex Project Management ICCPM

Deborah was appointed as the Managing Director and Chief Executive Officer for ICCPM in 2014. In this role she is responsible for all aspects of the business including financial performance (P&L), delivery of the board approved strategy, governance, operations and stakeholder relations. Prior to taking over the role of MD/CEO she was engaged as the DCEO, Director Business Development and was the first Senior Complex Project Practitioner in ICCPM.

Deborah has a background in commercial management, contracting and procurement, project and program management of capital acquisitions. Deborah has worked on complex projects and programs throughout her 20 year career in the public sector including projects in the Ground Telecommunications Equipment and Guided Weapon Acquisition space, Defence Reform and Smart Sustainment, and Defence Logistics Transformation. She has also been involved in providing advice to government agencies and the Cabinet on the implementation of programs across government.

Deborah started her career in the Australian Army where she progressed quickly in the resource management field before making the choice to resign and have a family.

Deborah holds a Graduate Certificate in Public Sector Leadership from Griffith University, an Executive MBA in Complex Project Management from Queensland University of Technology, and is a Graduate of the Australian Institute of Company Directors.

Deborah has a keen interest and passion for helping others to learn about complexity, systems thinking, positive interactions and Rugby. She is a proud Kiwi albeit having been a naturalised Australian for many years, the best of both countries!

In her spare time (?) Deborah also runs an Alpaca Breeding business in Murrambateman.

Claire Negus
Director, Primary Delta

Claire is a lawyer and has more than 18 years' experience in governance, commercial management and strategic planning as both a consultant and in management roles. Claire is a subject matter expert in risk management, strategic contract management and major construction projects.

Other experience that Claire has includes:

• Business strategy and planning;
• Procure to pay processes;
• Project and construction management;
• Prioritisation and delivery of innovation;
• Business process re-engineering; and
• Compliance.

The strategic nature of this experience requires that Claire has regular contact with and influences board and executives. Claire has extensive experience in facilitating board level discussions and in assisting management to gain support for organisational change that will assist businesses in extracting greater organisational value from key corporate processes.
Originally founded in the USA in 1964, the New Zealand chapter joins a prestigious gathering of over 13,000 members from 47 countries, including 62 chapters from around the world.

The New Zealand chapter is open to individuals who have a common interest in furthering their general education in the technical and operational aspects of CEMA.

There will be a dedicated space for a program of presentations which is being curated by the new committee of the AOC New Zealand chapter. Details will be announced shortly. Speakers include Dr Robert Andrews, Tony Brown and Doug Pauling. NZDIA and AOC attendees are welcome to attend any presentation of interest from any stream running across the two days.

**DR ROBERT S ANDREWS**

MBE, B.SC.(ENG) HONOURS, PH.D, DIC, FIET, CENG

Dr Robert Andrews has been involved in Electronic Warfare for more than 40 years.

He received his BSc (Eng) from the University of Manitoba, Canada on the Dean's Honour List in 1970 and was awarded an Athlone Fellowship by the UK Board of Trade to carry out post-graduate research. After completing his PhD in Underwater Data Communications at Imperial College, London in 1975, and followed by a short post-doctoral career as a Lecturer in transmission line theory, he joined Decca EW Division (later Racal), Hershams, Surrey in 1977 serving as a Principal EW Systems Engineer involved in ESM and ECM system design including monopulse tracking receivers, phase DF systems and shipborne jammers.

In 1981 he moved to Anaren Microwave Ltd as Technical Director specialising in ESM receiver design, ESM signal processing and de-interleaving, DRFM system design and concepts and later in EW simulation techniques and systems. He was promoted to Managing Director in 1984 when the company began to produce EW simulation systems and in 1996 he made a Director buy-out of this business from Anaren and formed EW Simulation Technology Ltd (EWST). He led the company into complex DRFM-based radar target generators and ECM simulators as well as high power range simulators for test, evaluation and training in the field.

From 1996 to 2007, he was the Managing Director of EWST during which time the company became a world leader in EW and radar test and evaluation systems. In 2008, he changed role to Commercial Director responsible for the Company’s sales and marketing as well as for export control, List X security and contractual matters.

In January 2017, EWST became fully integrated into Ultra Electronics Ltd, trading as Ultra-EWST and in April 2017, Dr Andrews left Ultra and formed a new company, EWTE Consultants Ltd, providing EW consultancy to companies in the UK and Australia as well as to the UK MoD and NATO.

He has a considerable portfolio of experience in company and project management, commercial and contract law, export control, EW framework contracts (MoD, WSTC, EW&C, etc) as well as technical expertise in EW systems, digital RF memories, radar target generation, radar jamming, EW trials and test and evaluation of complex systems. He has been involved in EWOS programmes, EW mission data and open architecture systems.

Dr Andrews has authored 15 technical papers in scientific and academic journals and has presented more than 40 papers at EW conferences (including AOC Conferences) around the world at events in Europe, USA, the Middle East, India, South Africa, Australia and Japan. He has chaired technical conferences in the USA, UK, Europe, Singapore and South Africa.

He was the Chairman of the SME Working Group in the UK EW Tower of Excellence from 2007-2011. This specialist group was established by the UK Government to engage and promote small-to-medium enterprise (SME) capabilities with the UK Ministry of Defence science and technology, and project divisions.

Dr Andrews has extensive experience working with NATO. He has been a member of NAFAG AGC3-SG2 (EW Countermeasures) since 2004, a member of NIAG-185 (Open DAS Architectures), a member of SCI-260 (Platform-level EW Architectures for Joint/Coalition Air Operations) and is currently Rapporteur for NIAG-211 (NDAS Exploitation). He has also worked on NATO MACE trials including live ranges and in hardware-in-the-loop testing.

Dr Andrews has been a member of the AOC since 1982 and was the President of the UK Chapter from 2004-2009. In July 2010, he was elected to the AOC Board Directors in the USA as International Region 1 Director responsible for AOC chapters and members in Europe, Africa, the Middle East and India and was subsequently re-elected in 2013. He was recently appointed by the AOC President to the Board of Governors in November 2016 and currently provides education advice and services to the AOC on a worldwide basis. He was presented with the Anton Brees Lifetime Achievement Award by the AOC in October 2014 and in 2015, he received the highest AOC member award, the Hal Gershonof Silver Medal.

Dr Andrews was awarded the Most Excellent Member of the Order of the British Empire (MBE) for services to the Defence Industry in the Queen's Birthday Honours List in June 2014 and received the medal from Prince William in Windsor Castle later that year.

He is a Chartered Engineer and a Fellow of the Institution of Engineering and Technology (IET).
# Programme

## Day 1

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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| 9.00  | Registration opens  
Networking, tea and coffee                                           |
| 10.30 - 10.45 | Welcome from the Chair of NZDIA                                      |
| 10.45 - 11.30 | Opening Keynote                                                    |
| 11.30 - 12.10 | International Keynote – cyber specialist | Joint Venture/ Collaboration Case Study |
| 12.10 - 13.00 | LUNCH SPONSORED BY CAE                                             |
| 13.00 - 13.30 | The Defence Update                                               |
| 13.30 - 14.15 | The Trans-Tasman Capability Picture                                 |
| 14.15 - 15.00 | Overview of National Security Council and CERT | Maritime Environment Update |
| 15.00 - 15.30 | AFTERNOON TEA SPONSORED BY OPUS INTERNATIONAL CONSULTANTS          |
| 15.30 - 16.15 | Risk Based Contracting | Land Environment Update                                           |
| 16.15 - 17.00 | The role of Defence and Industry in New Zealand’s Future            |
| 17.00 - 19.00 | WELCOME COCKTAILS SPONSORED BY BABCOCK                              |

## Day 2

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>9.00 - 9.40</td>
<td>Relationship contracting – a case study</td>
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<tr>
<td>9.40 - 10.20</td>
<td>Air Environment Update</td>
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<tr>
<td>10.20 - 11.00</td>
<td>MORNING TEA SPONSORED BY L3 MISSION INTEGRATION</td>
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<tr>
<td>11.00 - 11.30</td>
<td>Innovation at the Border</td>
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<td>11.30 - 12.00</td>
<td>The Invictus Experience</td>
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<tr>
<td>12.00 - 13.00</td>
<td>LUNCH</td>
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<tr>
<td>13.00 - 13.45</td>
<td>Technology driving innovation to 2035 &amp; beyond</td>
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<td>13.45 - 14.30</td>
<td>Industry Engagement – the way forward. The Prime Example</td>
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<tr>
<td>14.30 - 15.00</td>
<td>AFTERNOON TEA</td>
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<td>15.00 - 15.50</td>
<td>What or who is Watson and Blockchain and why should we care?</td>
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<tr>
<td>15.50 - 16.40</td>
<td>The CIO Perspective on the future</td>
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<tr>
<td>16.40 - 17.20</td>
<td>Final Wrap Up Panel Session</td>
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<tr>
<td>17.20 - 18.00</td>
<td>Free time</td>
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<tr>
<td>18.00</td>
<td>PRE DINNER COCKTAILS SPONSORED BY HAWKER PACIFIC</td>
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<tr>
<td>19.30</td>
<td>NZDIA AND MINISTER OF DEFENCE AWARDS DINNER WINE SPONSORED BY NIIOA</td>
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## Last Minute Programme Changes

We are looking at the option of adding to the program by running a few extra workshops and information sessions, for example to brief on upcoming requirements.

We are not going to be able to lock these in until next month, so keep an eye out for emails from SP Conference Management and / or NZDIA. We are also looking at a reception event the night before the Forum.

There will be plenty of session choices, plenty of space for meetings inside the venue, a new faster WIFI system to log in to, and plenty of space for working.

Being mindful of the need to book travel now, we recommend that travel bookings are flexible and suggest that attendees:
- plan to arrive in Wellington on Monday 9 October 2017 (there is an MOD Industry Day scheduled - see GETS);
- block out calendars to attend for the full two days; and
- resist making additional commitments during the Forum days as the venue is on the city fringe and is a bit of a walk back to the CBD.
ACCOMMODATION

Rydges Wellington, 75 Featherston Street - Superior King $229.00, City View King $259.00

Ibis Wellington, 153 Featherston Street - Standard Room $199.00, including GST and full buffet breakfast per room per night based on 1 person

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GENERAL INFORMATION

SATCHEL INSERTS
Brochures/product can be supplied to be inserted into delegate satchels. Cost is $575. Please send 700 copies to SP Conference Management, 37 Washington Parade, Palmerston North 4442, New Zealand to arrive by 22 September 2017.

HOW TO REGISTER FOR THE CONFERENCE
Registrations can be made online at www.nzdia.co.nz. We suggest you print a copy of your registration for your information. All prices include GST and are in New Zealand dollars. Please note: Payment by credit card will show as SP Conference Management on your statement.

NZDF staff can register by emailing industry@nzdf.mil.nz and MOD staff by emailing industry@defence.govt.nz

CANCELLATION OF REGISTRATION
Cancellations received by 29 September 2017 will receive a refund less NZ$100 administration. If a cancellation is received after 29 September 2017, NZDIA will be unable to provide a refund because it will have committed to the expenses related to your registration, however a substitute delegate may attend. You may substitute at any time prior to 10 October 2017, by providing all required information to SP Conference Management.

CANCELLATION OF ACCOMMODATION
SP Conference Management and NZDIA act as an agent on your behalf to book your accommodation. If you need to cancel your booking, any applicable refund for accommodation is at the discretion of the accommodation venue. SP Conference Management and NZDIA will not be liable to refund accommodation deposits if you cancel your booking and charges still apply. All requirements for cancellations must be emailed to SP Conference Management as soon as possible to enable SP Conference Management to assist you in securing a refund.

CANCELLATION
If a force majeure event occurs NZDIA reserves the right to cancel the Forum. If such a force majeure event occurs during or within one week of the Forum commencement date NO refund of registration costs is possible. In any other case of cancellation before the event registration, refunds will be processed in full, minus an administration fee of $100. Accommodation refunds would be at the discretion of the hotel booked.

DISCLAIMER
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